



# **NCCN** *VIRTUAL* **REIMBURSEMENT RESOURCE ROOM** **GUIDE**

The oncology reimbursement landscape continues to present ever-evolving challenges for clinicians and others that work with patients with cancer. As a response to these ongoing challenges, help is available at the **NCCN Virtual Reimbursement Resource Room** on **NCCN.org**.

Users can select a cancer or supportive care indication to learn about reimbursement help and services available to help mitigate reimbursement challenges.

*Visit the **NCCN Virtual Reimbursement Resource Room** today and learn about what reimbursement help and services are available!*

# **NCCN** *VIRTUAL* **REIMBURSEMENT RESOURCE ROOM** **PARTICIPANTS**

<b>Allos Support for Assisting Patients (ASAP)</b>	<b>1</b>
<b>Amgen Assist®</b>	<b>2</b>
<b>BMS Access Support</b>	<b>3</b>
<b>Celgene Patient Support®</b>	<b>3</b>
<b>Dendreon ON Call</b>	<b>4</b>
<b>Incyte Cares (Incyte Corporation)</b>	<b>4</b>
<b>Onyx Pharmaceuticals 360™ (Onyx 360)</b>	<b>5</b>
<b>Patient Access Network (PAN) Foundation</b>	<b>5</b>
<b>Patient Assistance NOW Oncology (PANO) (Novartis Oncology)</b>	<b>6</b>
<b>REACH (Resource for Expert Assistance and Care Helpline) (Bayer HealthCare Pharmaceuticals and Onyx Pharmaceuticals)</b>	<b>7</b>
<b>Seattle Genetics - SeaGen Secure</b>	<b>8</b>
<b>Teva Oncology: CORE (Comprehensive Oncology Reimbursement Expertise)</b>	<b>8</b>
<b>ZytigaOne™ Support</b>	<b>9</b>

## Allos Support For Assisting Patients (ASAP)

Monday - Friday: 9:00 AM to 6:00 PM EST

Phone: 877.ASAP102 (877.272.7102)

Fax: 877.801.0777

[www.getASAPinfo.com](http://www.getASAPinfo.com)

Allos Therapeutics, Inc. proudly sponsors the Allos Support for Assisting Patients (ASAP) program, a reimbursement support and patient assistance program designed to help patients and healthcare professionals gain appropriate access to FOLOTYN® (pralatrexate injection). The ASAP program provides the following services:

- Verification of Patient-Specific Insurance Benefits
- Pre-Submission Claims Review and Support
- Prior Authorization Assistance
- Coding and Billing Guidance
- Payer Research
- Denied and Underpaid Claims Assistance
- Patient Assistance Program for Qualified Patients

Allos Therapeutics, Inc. does not guarantee coverage and/or reimbursement for FOLOTYN. Coverage, coding, and reimbursement policies vary significantly by payer, patient, and setting of care. Actual coverage and reimbursement decisions are made by individual payers following the receipt of claims. Allos strongly recommends verifying coverage, coding, and reimbursement guidelines on a payer and patient-specific basis.

**[www.getASAPinfo.com](http://www.getASAPinfo.com)**

## Amgen Assist®

### New enhanced online services

There is a place you can go for user-friendly online tools and reimbursement forms...

Where your coverage questions can be answered...

Where you can talk to a reimbursement specialist directly...

Introducing Amgen Assist®, our new reimbursement assistance and patient support program for Amgen products.

Use Amgen Assist® for help with:

- Insurance verification
- Prior authorization
- Patient assistance program information
- Billing and claims processing support

### Online or by phone

#### *Amgen Assist® Online*

A single destination for online tools and forms. Visit [www.amgenassistonline.com](http://www.amgenassistonline.com) to set up your personalized account.

Once you register, you can visit your homepage anytime to:

- Fill out, submit, and track forms online
- Manage your profile
- View status and results of requests
- View account history and current activity

You can also find information for specific programs:

- Request coverage and reimbursement information
- Get co-pay support information
- Apply for assistance for uninsured patients

#### *Amgen Assist® by phone*

When our online eService is not an option, providers, administrators, social workers, and patients can contact Amgen Assist® to request insurance verifications regarding Amgen products.

In addition to this service, our Amgen Assist® hotline 888-4ASSIST (**888.427.7478**) has reimbursement specialists with regional expertise.

- Hours of operation are Monday through Friday from 9 AM to 8 PM EST
- After-hours calls are returned within 1 business day

[www.amgenassistonline.com](http://www.amgenassistonline.com)

## BMS Access Support

The Bristol-Myers Squibb Oncology Access Support Program is a comprehensive resource for Reimbursement Support services that offers access services including:

- Benefit Investigation
- Appeals Assistance
- Alternative Coverage Search
- Prior Authorization Assistance
- Patient Financial Assistance

To learn more about Access Support, please visit the Access Support web site, or call the toll-free number to speak with a reimbursement counselor.

Phone: 800.861.0048

Monday - Friday: 8:00 AM to 8:00 PM EST

**[www.BMSAccessSupport.com](http://www.BMSAccessSupport.com)**

## Celgene Patient Support<sup>®</sup>

Celgene Patient Support<sup>®</sup> provides a dedicated, central point of contact for patients and healthcare professionals who use Celgene products. Celgene Patient Support<sup>®</sup> is a free service that helps patients and healthcare professionals navigate the challenges of reimbursement, providing information about co-pay assistance, and answering questions about obtaining Celgene products.

- Facilitate prior authorization
- Assist with appeal support after insurance denials
- Navigate your Medicare coverage
- Assess co-pay options
- Follow up on your prescription status
- Help you apply for the Celgene free medication program
- Guide you through Celgene products and restricted distribution programs

**800.931.8691**

or

**[www.CelgenePatientSupport.com](http://www.CelgenePatientSupport.com)**

## Dendreon ON Call

Dendreon Is Committed to Serving Our Customers. *Dendreon ON Call* is committed to support throughout the course of therapy.

*Dendreon ON Call* is a multifaceted support program devoted to health care professionals, patients receiving PROVENGE, and their families.

*Dendreon ON Call* is staffed by a well-trained, dedicated team of specialists who provide:

- Assistance with product ordering, scheduling, and tracking
- Reminders to patients about upcoming leukapheresis appointments
- Insurance verification and investigation of available benefits
- Referrals to and assistance with enrollment in patient assistance programs

For more information about PROVENGE, please contact Dendreon ON Call at 877.336.3736 or visit

**[www.provengereimbursement.com](http://www.provengereimbursement.com)**

## IncyteCARES (Incyte Corporation)

IncyteCARES (Connecting to Access, Reimbursement, Education and Support) was established by Incyte to assist providers, patients, and caregivers through a single point of contact with reimbursement assistance, patient access, and distribution coordination for Jakafi.

IncyteCARES assists healthcare professionals and eligible patients with product access through a suite of services, including:

- Benefit verification, prior authorization and appeals assistance, and Jakafi delivery coordination
- Co-pay assistance for privately insured patients who meet the program's eligibility requirements
- Access to Jakafi free of charge for patients who do not have insurance and meet the program's eligibility requirements
- Referral to independent and nonprofit organizations that may be able to provide financial assistance
- Patient education and support

You can contact IncyteCARES, between 9 AM – 7 PM ET,  
by calling 855.4.JAKAFI (855.452.5234) or visit

**[www.IncyteCARES.com](http://www.IncyteCARES.com)**

for more information.

## Onyx Pharmaceuticals 360™ (Onyx 360)

Onyx 360 is a comprehensive, personalized program designed to support your patients in their health journey by providing unique services and referrals that meet their individual needs, including:

- Reimbursement Assistance
  - Co-pay/Co-insurance assistance
  - Comprehensive insurance verifications
  - Prior authorization and appeals process support
- Free product assistance for uninsured patients or those rendered uninsured through payer denial who meet certain income eligibility criteria
- Referral to transportation assistance services for those patients who qualify and need assistance paying for gas, lodging, tolls, and parking in connection with receiving therapy
- Referral to support services for patients, families, and caregivers that provide product information, local transportation to scheduled appointments, support group information, nutritional information, side effect management, along with practical matters related to the patient's condition

For more information, visit

**[www.onyx.com/therapies/patient-access/onyx-360](http://www.onyx.com/therapies/patient-access/onyx-360)**

## Patient Access Network (PAN) Foundation

**Patient Access Network (PAN) Foundation** is an independent non-profit organization that provides assistance to underinsured patients for their out-of-pocket expenses for life-saving medications; offering patients help and hope for a healthy tomorrow. PAN supports patients through 40+ oncology, chronic, and rare disease funds that cover conditions such as multiple myeloma, breast cancer, and rheumatoid arthritis. Since 2004, PAN has awarded hundreds of millions of dollars in assistance to patients in need. Patients and their advocates can apply for assistance by calling 866.316.7263 or can start the application process online by visiting **[www.PANFoundation.org](http://www.PANFoundation.org)**.

**[www.PANFoundation.org](http://www.PANFoundation.org)**

## **Patient Assistance NOW Oncology (PANO) (Novartis Oncology)**

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Novartis Oncology shares your commitment to helping patients living with cancer receive the medicines they need. **Patient Assistance NOW Oncology** offers quick and easy access to information about the broad array of reimbursement and support programs available for your patients.

You can get information about our **Patient Assistance NOW Oncology** support programs in two ways:

- Call 800.282.7630 to speak to one of our knowledgeable staff dedicated to making access to our programs as simple and convenient as possible; or
- Visit our website at [www.OncologyAccessNow.com](http://www.OncologyAccessNow.com)

Support for patients includes:

- Insurance verification
- Coding/billing questions
- Medicare education
- Assistance with denials/appeals
- Therapy-specific support programs for out-of-pocket costs
- Alternative funding searches and referrals for Federal or State assistance programs
- Referrals to Independent Charitable Foundations for assistance with co-pay costs
- Patient assistance for low-income and uninsured patients
- Patients pre-qualified via phone screening for the Patient Assistance Program (PAP) will be sent a 30-day supply of their needed medication while completing the application

**[www.OncologyAccessNow.com](http://www.OncologyAccessNow.com)**



## **REACH (Resource for Expert Assistance and Care Helpline)** **(Bayer HealthCare Pharmaceuticals and Onyx Pharmaceuticals)**

The REACH program assists patients in getting started with Nexavar® (sorafenib) tablets. Nexavar is distributed through designated specialty pharmacy providers (SPPs); it is not available through retail pharmacies. A REACH program counselor will identify an SPP that will fill the Nexavar prescription and send it directly to the patient's home. A REACH program counselor will also call patients to provide help in understanding insurance coverage and the Medicare Part D drug benefit and aid in finding other sources of payment for Nexavar. Enrollment forms are available via REACH at 866.NEXAVAR (866.639.2827), Monday through Friday from 9 AM to 8 PM EST, or at [www.nexavar-us.com](http://www.nexavar-us.com). The Reimbursement Support Line team has experience with all payer types, including Medicare. Questions answered by the team typically can be classified into one of the following groups:

- Benefit verification
- Coding assistance and billing instruction
- Claims review
- Claims-appeal assistance
- Prior-authorization assistance
- Patient assistance

The On-call Team closely monitors the reimbursement environments for latest changes in Medicare, Medicaid, and private payer reimbursement and coverage policies. In addition, Bayer HealthCare Pharmaceuticals and Onyx Pharmaceuticals offers a patient assistance program that provides treatment to uninsured patients who meet the program requirements.

**[www.nexavar-us.com](http://www.nexavar-us.com)**

## Seattle Genetics – SeaGen Secure

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SeaGen Secure™ is a comprehensive assistance program for patients who have been prescribed ADCETRIS™ (brentuximab vedotin) and for the healthcare providers caring for them. Services offered by the program include:

- Patient Assistance and Reimbursement Support
- Benefits Verification
- Prior Authorization Assistance
- Co-insurance Assistance
- Claims Tracking
- Appeal Assistance and Tracking
- Billing and Coding Support
- General Payer and Policy Research

**[www.seagensecure.com](http://www.seagensecure.com)**

## Teva Oncology: CORE (Comprehensive Oncology Reimbursement Expertise)

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*Teva Oncology: CORE (Comprehensive Oncology Reimbursement Expertise)* offers reimbursement support for branded Teva Oncology products. Some of the options include benefit verification, prior authorization support and customer service through the claims and appeals process. CORE also provides referrals to the CephalonCARES patient assistance program.

For more information or an introductory consult please call 888.587.3263 or visit

**[www.TevaCore.com](http://www.TevaCore.com)**

## ZytigaOne™ Support

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Helping to make access to ZYTIGA® (abiraterone acetate) simple, convenient, and easy, ZytigaOne™ Support provides focused attention and personalized support for your patients' treatment with ZYTIGA®.

- Rapid investigation and assessment of patient eligibility and coverage
- Assistance with the prior authorization process for ZYTIGA®
- Concise benefit summary to physicians and staff
- Appeal process and procedure research
- Identification of specialty pharmacy provider (SPP) based on patient health coverage
- Access to patient-specific medication order information
- Streamlined access to medication, coordinated through the specialty pharmacy network

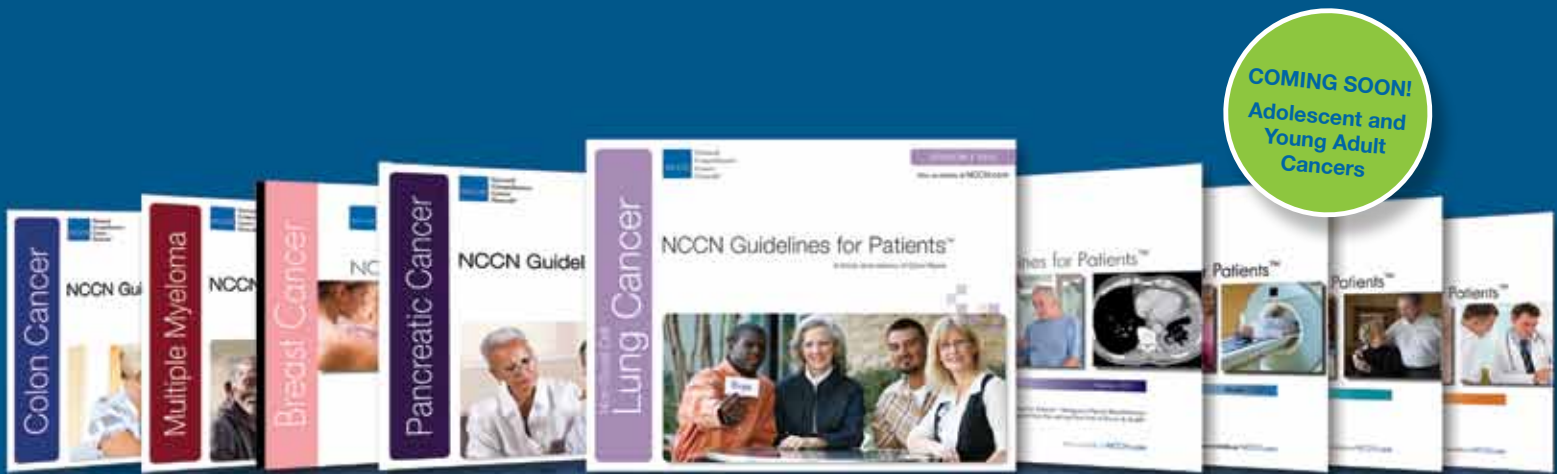
**Getting Started is easy –  
855.ZYTIGA.1 (988.4421)**

**or**

**[zytiga.com/support\\_and\\_resources/index.php](http://zytiga.com/support_and_resources/index.php)**

# NCCN Guidelines for Patients™

Breast, Colon, Lung, Ovarian, Pancreatic, and Prostate Cancers, Chronic Myelogenous Leukemia, Lung Cancer Screening, Melanoma, Mesothelioma, and Multiple Myeloma



To request a printed copy:  
[patientguidelines@NCCN.org](mailto:patientguidelines@NCCN.org)



275 Commerce Drive, Suite 300  
Fort Washington, PA 19034  
215.690.0300  
Fax: 215.690.0280

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